From: Sossi Armani

Sent: Monday, May 05, 2014 10:39 PM

To: Frank McSherry

Subject: Re: Sossi Armani - Cert of Satisfaction

Hi Frank,

I wanted to thank you for everything and for going above and beyond in response to all of my requests. I appreciate the fact that you are a professional and were always accommodating throughout this stressful journey.

I certify that all repairs are completed to my satisfaction and that my condo is back to the condition existing prior to the date of damage.

Feel free to forward this email to John Howlett and let me know if you need me to mail the signed certificate of completion tomorrow -if your office still requires it.

I would like to know if the mailing address is:

725 Wicker Ave Bensalem, Pennsylvania 19020

OR

P.O. Box 9 Langhorne, PA 19047

Thank you for everything!

Sincerely,

Sossi Armani

Sent from my iPhone