

A thank you note from the following insured's today, Claim [REDACTED] - JOSHUA LEYH AND CASANDRA FOX

[REDACTED] Field Claims Representative III

JustLogi

**The Philadelphia Contributionship**

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**From:** Casandra LeyhFox [mailto:[REDACTED]]

**Sent:** Monday, May 5, 2014 3:36 PM

**To:** Claims - Philadelphia Contributionship; [REDACTED]

**Subject:** Testimonial for Puro-Tec

To Whom it May Concern:

My husband and I recently used Puro-Tec when doing some repairs on our home due to pipes bursting in the super fun polar vortex we had this winter, and we have nothing but praise for everyone who worked on our home. Frank McSherry and his crew treated our property with care and respect throughout the entire process, and got us back into a home more beautiful than before sooner than I would have believed possible. I was particularly impressed with how easy it was to communicate with Frank about the progress on our home. He kept us informed of every detail and answered all of our questions quickly and thoroughly. We felt very comfortable leaving the project in Frank's hands, and never felt out of the loop even though we were living in a hotel for the duration. Impressively enough, Julie in the office even helped us navigate getting the insurance check cleared through our mortgage company, who threw in quite a bit of red tape. Julie sat on the phone with me for hours, and made several calls on her own to help get it resolved. And, Frank continued working on our home even though the funds were tied up. In fact, he completed almost 90% of the work without even a deposit because he knew how desperately my husband and I wanted to move back home. Even after work was finished, he stayed in touch for the next several weeks to make sure all loose ends were tied up and everything was finished properly. My husband and I are thrilled with all of the work that has been done on our home, and we will be using Puro-Tec for all of our future home renovation needs, as well as recommending them to any friends or loved ones.

Sincerely,  
Casandra and Joshua LeyhFox

[REDACTED]

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