

On Jul 25, 2017, at 11:36 AM, Linda Brett <[REDACTED]> wrote:

From: Linda Brett <[REDACTED]>
Subject: My water damaged house!

Message Body:

I tried to post my review on your website, but I guess I don't have a google account. Anyway, I just can't thank you enough for the way everything was handled regarding the clean-up of our house. It was the most devastating thing we have ever gone through as a homeowner, to have such a significant amount of water damage, but thanks to your company, it wasn't as bad as I first thought it would be. Sending Frank out to us as our Project Manager, was such a blessing. He was so reassuring to us, and promised that our house would be put back together and that everything would be okay.....He kept his promise. Then we decided to upgrade our kitchen (practically a complete gut job). Frank sent us the most awesome, professionals for each aspect of the home repair. From the cabinetry folks, granite, painters, dry wallers, carpets, etc. Every person who came to our home was very respectful and kind and so helpful. I now have the most beautiful kitchen. Frank assured me that if I asked for advice and opinions from all of the folks, that they would work with us and advise us on style, products, etc. That made things so much easier for us!

I am so happy that our insurance company recommended and sent Puro-tec out to our home. You made a very scary and depressing event at least a little

easier to deal with.