

From: Diane Dillon <[REDACTED]>
Date: February 3, 2016 at 10:56:04 AM EST
To: info@puro-tec.com
Subject: Excellent Service

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Message Body:

I would like to express my gratitude to Puro-Tec for the resoration service performed at my home. The damage was overwhelming to say the least but your staff from Day 1 took charge and step-by-step the repairs were skillfully done. The final result is absolutely outstanding.

A special thank-you to Frank McSherry, the Project Manager who extended the urmost care in overseeing the repair operation. He was professional, friendly, courteous, extremely patient and always made himself available for any questions or concerns. I really appreciated his advice and considerations with many decisions that had to be made. He is without a doubt an invaluable asset to Puro-Tec.

I have already recommended Puro-Tec to friends in need of restoration service and will continue to do so in the future.

Thank-you very much for your assistance.

Diane