

Frank McSherry

From: ██████████@comcast.net>
Date: Wednesday, November 05, 2014 4:04 PM
To: "Frank McSherry" <frankmcsherry@puro-tec.com>
Subject: Fwd: claim# 1405182

From: ██████████@comcast.net
To: "Shinell Young" <shinellyoung@contributionship.com>
Sent: Wednesday, November 5, 2014 4:03:56 PM
Subject: claim# 1405182

Hi Shinell,

I just want to give you an update on the above captioned claim. We have finally gotten to the end of the repairs! I spoke with Frank McSherry from Puro-Tec today and told him that we couldn't be happier with the result of the repairs that his company made. The workers were always here promptly when they promised, worked diligently, were polite and kept their work areas clean and always left everything cleaned up afterwards. We couldn't have asked for a more satisfying experience.

I will be sending you the invoice for the flooring, which has also been completed, as soon as I get it, hopefully within the next few days, and Frank assured me that he would be sending me a statement as well.

Please let me know if there is anything else you need from me. Hopefully you have been successful in reaching out to the insurance carrier that covers my upstairs neighbor and your company will be reimbursed for the outlay of expenses and we can also recoup our deductible.

Thank you so much Shinell. I look forward to hearing from you and putting this whole situation to rest.

Sincerely,

Eileen Enders
██████████ 215-805-4403