

From: Ranita Haynes <[REDACTED]>
Date: February 13, 2017 at 10:58:57 AM EST
To: "Patrick J. Ferris" <patrickferris@puro-tec.com>
Subject: Water problem

Hi Pat, first let me say thank you for sending your team out so quickly. They did an excellent job. I'm meeting with my adjuster today and praying that they give me enough to use your service to rebuild my walls and floors. Your guys were very efficient and even put water on floor while cleaning to cut down in the dust while the fans were blowing. Will let you and [REDACTED] know how I make out. Have a great day!