

Dear \_\_\_\_\_,

I am writing to let you know just how ecstatic I am about the work that was completed at my home by Puro-Tec Property Restoration. The experience of having a fire at my home was a devastating and daunting process, but Puro-Tec assisted me in navigating through all of the obstacles along the way. Their help ensured that everything was taken care of well and on time. Looking back on what I know now, we probably would have followed your recommendation to use Puro-Tec throughout the whole process, rather than hiring a private adjuster.

Puro-Tec did a fantastic job on the re-building of my home, and I couldn't be happier with the outcome of the work. I am very grateful for their dedication to helping me during this time, and for the great work that they did. I would recommend this company to anyone!

Please call me if there is anything else that I can talk with you about in regards to my experience with Puro-Tec Property Restoration.

Sincerely,

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**Catherine Morris**