

From: Russell Saunders <[REDACTED]>

Date: July 8, 2015 at 7:15:10 PM EDT

To: Frank McSherry <frankmcsherry@puro-tec.com>

Subject: Re: deck construction

Reply-To: Russell Saunders <[REDACTED]>

Hi, Frank.

With regard to your latest email, I am faxing a signed copy of the satisfaction of repair form to you, as I am very satisfied with the results of the work that both you and Puro-Tec have provided. Your assistance in helping me pick out various materials and designs was invaluable in my decision-making. It would have been so much more difficult, and I'm sure not as effective, had I not had you to guide me in the right direction. In addition, I was extremely satisfied with the job performed by Puro-Tec. They did an excellent job in every aspect. I was very impressed with Mike, Terry and their crew. And let's not forget Adam Margolis, [REDACTED] and Julie Ferris for getting this whole thing started. They really helped turn a potentially bad situation into something very positive. [REDACTED]

[REDACTED] Kudos to all involved.

Again, thanks for everything, Frank. It's been a pleasure working with you.

Russ

On Tuesday, July 7, 2015 3:56 PM, Frank McSherry <frankmcsherry@puro-tec.com> wrote:

Hello Russ