

Thank you for the quality service

Subject: Thank you for the quality service

From: [REDACTED]@[REDACTED].com

Date: 6/5/2015 11:13 AM

To: "Julie M. Ferris" <julieferris@puro-tec.com>

CC: [REDACTED]

Julie,

The customer below called in today to express their pleasure in dealing with you and your company.

To many time we get the negative feedback and its nice to know there is some positive feedback out there.

[REDACTED]

[REDACTED]

[REDACTED]

Rep Notes - 2015/06/04 16:11:53

Mr. [REDACTED] called to provide positive feedback about a vendor we used for his claim.

Mr. [REDACTED] stated all the phone calls and meeting he had with Puro-Tec were positive.

They (Julie- 215.245.4640 & Frank McSherry) were very sensitive about his situation. They were professional, polite and responsive. He felt very comfortable with these individuals.

Ms. [REDACTED] would like us to call Julie and thank them for the service they provided.

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